A CROSS COMPANY GROUP

MEASUREMENT REDEFINED

J.A. KING

Thanks for taking the time to find out more information about the automated customer requirements form.

If you received more than one email from me about the subject, it's because you are listed as the contact for more than one site in J.A. King's ERP system. The particular site is specified in the middle of the email in the paragraph "To complete the CRF..." You have two options:

- If your calibration requirements and contacts are different for each site listed in each email, please go ahead and complete the CRF assistant for each location. That way, we can make sure to give you exactly the service you require at each site.
- If your requirements are the same (like same shipping number or same delivery method for cal certs) and you would like to complete one CRF for all the sites, please email me (tory. manning@crossco.com) and I can send you a link to the parent company CRF to complete.

I hope this makes sense but if you have any questions or concerns, please don't hesitate to contact me on the email address below or call 800-327-7727, ext 1108.

And as always, thank you for your business. We really appreciate it.

Kind regards,

Tory Manning VP, Marketing J.A. King - A Cross Company Group